



Features and Capabilities

Jive is the gateway to your people and knowledge – an open collaboration platform connecting everybody and everything in your organization. We’ve included all the capabilities you need to quickly set up and launch a best-of-breed interactive intranet and collaboration hub. It’s the most comprehensive collaboration and communication solution ever, a turnkey platform that drives productivity, engagement, and knowledge sharing across your workforce and across your enterprise.

Unless otherwise noted, all features listed below are available for cloud, hosted, and on-premises deployments.

Core Capabilities

Help employees discover and connect with all the people, expertise, content, and know-how they need to do their jobs. Drive collaboration at every level: team, departmental, enterprise-wide and beyond. Keep your entire workforce—even remote and deskless workers—informed and aligned 24X7 with Jive’s full-featured mobile app.

PEOPLE AND KNOWLEDGE DISCOVERY

- **Integrated employee directory:** Find colleagues and experts using rich profiles that include skills, endorsements, activity, content, and more.
- **Search:** Find information fast with type-ahead search that returns prioritized results based on the Jive WorkGraph. A filterable search page provides more granular results, including results from other search engines via federation. You can provide a prescribed search experience with promoted keyword and synonym search, too.
- **Upload and share files:** Upload any file and share in Jive. People can preview, download, and comment.
- **Follow people, places and content:** Real-time notifications keep you up-to-the-minute on colleagues, activity, and topics of interest.
- **Structured outcomes:** Mark content as official, final, outdated, and more.

COLLABORATION

- **Places:** Quickly configure and launch collaborative spaces, groups, and projects tailored to your teams, departments, and communities of practice. Create your own customized places using our ready-made templates, or choose from pre-built pages for employee onboarding, sales enablement, HR portal, IT help desk, and more.
- **External Contributors:** Collaborate with outside contributors (contractors, agencies, partners) with complete security and privacy.
- **Documents:** Jointly create, edit, and comment on documents.
- **Discussions:** Hold one-on-one or group conversations.
- **Ideas:** Crowdsourcing innovation by enabling users to submit and vote on ideas.
- **Polls:** Test ideas and proposals by polling users.
- **Events:** Schedule and manage events.
- **Tasks:** Assign and track actions.

COMMUNICATION

- **News:** Create up to 10 curated news streams and autosubscribe users based on role, geography, and other attributes.
- **Blog posts:** Give executives and employees a platform to share ideas, inspire, and inform with media-rich blogs.
- **Video:** Upload and share videos (extra video storage and bandwidth available at additional cost).

MOBILE

- **Jive Daily App:** Tap the full power of Jive anytime and anywhere from iOS and Android devices.

Advanced Features Included In Package

Jive goes far beyond the basics, bundling a rich array of advanced capabilities to help you drive adoption and create a thriving community that's tailored to your business and IT needs. Use rich metrics and analytics to understand and optimize processes, interactions, and engagement. Drive employee engagement and productivity with built-in rewards and incentives. Unite your systems and apps in a single centralized hub, providing cohesive collaboration and information access across systems of record, apps, and devices. Ensure compliance, security, and privacy.

ANALYTICS

- **Impact metrics:** Get real-time metrics on the reach and impact of documents, blogs, and content, including sentiment score, views, and shares.
- **Engagement analytics:** Track user engagement and interactions.
- **Community health:** Analyze key indicators of community growth and health. (Cloud only)
- **Insights Advanced:** Monitor employee sentiment, identify influencers and trending issues. (Cloud only)

ENGAGEMENT AND REWARDS

- **Points, badges, leaderboards, quests:** Incentivize desired behaviors with points, levels, badges, leaderboards, and customized quests. Users can award each other badges, too, driving engagement and teamwork.

INTEGRATIONS

Turn your Jive instance into a true hub that unites information from multiple tools and apps, providing cohesive collaboration across your IT landscape. Our growing library of integrations provides connectivity between the Jive platform and a range of 3rd-party systems and apps, including:

Productivity & Document Collaboration

- Microsoft Office
- Microsoft Office 365 and SharePoint Online
- Google Drive & Docs
- Google Groups
- SharePoint Connector

Email

- Microsoft Outlook
- Microsoft Outlook Web Access 2010/2013 & Outlook on the Web
- Gmail

Cloud Storage

- Box.com
- Dropbox

Real-Time Communications and Conferencing

- Jabber
- Skype for Business
- WebEx

CRM

- Salesforce Opportunities & Chatter Connector

Other Systems

- Exchange DL
- Jive Anywhere (brings Jive collaboration to every website).
- LinkedIn
- StreamOnce: Stream external activity from these and their apps into Jive:
 - Bugzilla
 - Jira Bug Sync
 - Evernote
 - Twitter
 - Facebook
- Basic User Sync Add-Ons*

Support for Custom Integrations

- Developers can build integrations with third-party systems using Jive's SDKs, REST API, and webhooks. Includes access to the Jive iPaaS.

SECURITY & COMPLIANCE

- Basic and advanced user permissions: Fine-grained permission control (e.g., who can create content, comment, create groups, etc.).
- CDN caching and anti-virus for uploaded files
- eDiscovery: Search Jive for content related to specific users, and export the results for use in third-party eDiscovery management tools.
- VPN: Allows Jive to access resources in your customer's internal network (e.g., directory services).*
- Private certificate for custom domain name*
- Complies with accessibility standards
- Complies with ISO, SOC2, and other certifications
- IP Restrictions: Control which IP addresses are accessible from your Jive Community.

CONFIGURATION & INTERNALIZATION

- Administrators can select from professionally-designed themes to customize Jive's WCAG- and 508-compliant interface. Custom domain name and internationalization for Jive-supported languages are included.
- Vanity URL: Give your Jive community a custom URL.*
- Content translation service

*One-time set-up fee required

**Interested in learning how a Jive Interactive Intranet
can help you advance and enhance your business?**

[Learn More >](#)